



## RETURNS FORM

Dear SIKU Customer,

Thank you for your order from the SIKU spare parts shop.

If for any reason you have any complaints about one or more of your purchased products, please fill in this form and send it back to us with your returned item.

Please affix postage  
and send your return to:

Sieper GmbH  
SIKU Kundenservice  
Schlittenbacher Str. 60  
58511 Lüdenscheid  
GERMANY

For general queries  
please contact us:

Telephone +49 (0) 2351 876 0  
Email onlineshop@siku.de

**Please fill in the returns form clearly in block capitals and include it with your return parcel.**

\_\_\_\_\_  
*Surname, First name*

\_\_\_\_\_  
*Zip code / City*

\_\_\_\_\_  
*Telephone*

\_\_\_\_\_  
*Invoice number (see invoice encl.)*

\_\_\_\_\_  
*Street / No.*

\_\_\_\_\_  
*Country*

\_\_\_\_\_  
*Email*

The refund of the purchase price is by your chosen method of payment. In case of "cash on demand" payment, please provide your account details for a refund.

\_\_\_\_\_  
*Account holder*

\_\_\_\_\_  
*IBAN*

\_\_\_\_\_  
*BIC (overseas)*

Please provide details of your returned items:

| Item no. (see invoice encl.) | Quantity | Comments | Code |
|------------------------------|----------|----------|------|
|                              |          |          |      |
|                              |          |          |      |
|                              |          |          |      |
|                              |          |          |      |

**Code**   **1** wrong item   **2** wrong delivery   **3** faulty   **4** not as expected

Please note that without these details it is not possible to process your return.

You can place a new order in the SIKU spare parts shop at any time. We are pleased to help you search for the correct spare part – please contact us.

**Thank you!**

\_\_\_\_\_  
*Date*

\_\_\_\_\_  
*Signature*

**Sieper GmbH**  
Schlittenbacher Str. 60  
D-58511 Lüdenscheid  
Postfach 2569  
D-58475 Lüdenscheid

**Tel. (0 23 51) 876-0**  
Fax (0 23 51) 8 76 -166  
info@siku.de  
www.siku.de  
USt-ID Nr. DE 811162646

**Sitz der Gesellschaft**  
Lüdenscheid  
Registergericht: HRB 3985  
Amtsgericht Iserlohn  
Geschäftsführer:  
Britta Sieper, Klaus Galinski

**Bankverbindung:**  
Commerzbank AG Lüdenscheid  
IBLZ 458 400 261 181 76  
IBAN:  
DE44 4584 0026 0621 81 76 00  
SWIFT: COBA DE FF458  
Deutsche Bank AG Lüdenscheid  
IBLZ 450 700 021 2 075 000  
IBAN:  
DE26 4507 0002 0207 5000 00  
SWIFT: DEUT DE DW450